

June 2024

<https://volumeconcrete.com/about/policies/>

****Volume Concrete LLC Privacy Policy****

We value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services.

****Volume Concrete LLC Testing Policy****

Purchasers must provide Volume Concrete LLC with copies of all concrete test reports promptly. Add us to your distribution lists at billing@volumeconcrete.com. We adhere to ASTM C94 section 6.4 standards, and tests are conducted by an approved independent agency. Detailed reports are provided within 48 hours and maintained for five years. Immediate notification is required for non-conforming results. Volume Concrete LLC., Mix Designs (strength, slump, air and unit weight) are based on continuous testing at the point of discharge on the truck per ASTM. **Volume Concrete LLC, will not extend responsibility for these plastic and hardened qualities due to pumping or other methods of conveying.**

****Volume Concrete LLC Policy on Cracks in Concrete****

We use quality domestic USA materials. We strive to deliver high-quality concrete with a guarantee for compressive strengths, but cracks can occur due to shrinkage, thermal expansion, load stress, subgrade settlement - moisture content, and environmental factors. Expert installation, proper reinforcement, and adequate **CONTROL JOINTS** help mitigate cracks. **Despite efforts, some cracks are inevitable, and we do not accept responsibility for cracks caused by external factors.** We highly suggest using **MICROFIBER** to reduce and mitigate cracks, and apply a spray **SEALER** to aid in curing immediately following the finishing technique.

****Color Addition Policy****

Volume Concrete LLC does not accept responsibility for concrete with added colorants by contractors or customers. This includes variations in color, texture, or structural properties. Customers must ensure compatibility and proper mixing of colorants. Adding colorants voids any warranty or guarantee. Documentation of the type and amount of colorant used must be submitted before delivery.

For questions or clarifications, please visit our website to learn more.

<https://www.volumeconcrete.com>

In addition to the front page.